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AZ CORP COMMISSION

DOCKET CONTRÔL

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April 3, 2009 Via Overnight Delivery

Docket Control Center

Arizona Corporation Commission 1200 West Washington Street

Phoenix, AZ 85007

Re:

ACN Communication Services, Inc.

Revision for Arizona Tariff No. 1 (Interexchange)

Docket No. T-03835A-09-0133

Docket Control:

Enclosed please find the original and thirteen (13) copies of a replacement page for the revision to Arizona Tariff No. 1 (Interexchange) filed on behalf of ACN Communication Services, Inc. on March 17, 2009, Docket No. T-03835A-09-0133. This filing corrects the flat late payment fee to read "\$5.00" instead of the originally filed amount of "\$5.50". Additionally, the original filing included the wrong customer notice. A copy of the correct customer notice that is being sent to customers during the March/April billing cycles, along with a copy of the Affidavit of Customer notice, is enclosed. The Company respectfully requests an effective date to remain as May 16, 2009.

The following amended tariff page is enclosed:

3rd Revised Page 15

Increases Late Payment Fee

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at mbyrnes@tminc.com. Thank you for your assistance.

Sincerely,

Monique Byrnes, Consultant to ACN Communication Services, Inc.

Arizona Corporation Commission

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MB/sp Enclosures

cc:

R. Glassman - ACN

file:

ACN - AZ IXC

tms:

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ACN Communication Services, Inc. Bill Message Customer Notice - Late Payment Arizona March/April 2009

ACN Communication Services, Inc. is proposing the following changes to its rates and charges:

Current Rate

Proposed Rate

Late Payment

1.5%

\$5.00 or 2% whichever is greater

These changes may increase your total charge. These changes will be voted on at a future Open Meeting of the Arizona Corporation Commission (Commission). These changes will become effective only upon approval by the Commission. If you have any questions, please contact Customer Care at 888-226-9013 for local service and 877-226-1010 for long distance service or visit us at our website at www.myacn.com. If you have further questions, you may contact the Consumer Services Section of the Commission at 602-542-4251 or 1-800-222-7000 or you may go to its website at: www.azcc.gov.

ARIZONA CORPORATION COMMISSION

IN THE MATTER OF THE FILING BY ACN COMMUNICATION SERVICES, INC. FOR AN INCREASE IN THE LATE PAYMENT FEE AFFIDAVIT OF NOTIFICATION O O O O O O O O O O O O
STATE OF NORTH CAROLINA
COUNTY OF CABARRUS
I, Lynn T. Buchere, being of full age and duly sworn according to law, do hereby depose and state as follows:
1. I am the Director of Project Mg at of ACN Communication Services, Inc.
2. As such, I am familiar with the Customer Notification for the increase in the Late Payment Fee in Arizona.
3. To the best of my knowledge, information and belief, said Customer Notification is being provided to all affected Customers through a bill message in the March/April 2009 bill cycles.
Name: Lephn & Buchane Title: Divector, Project Majnet
Sworn and subscribed to before me this
Agrid 2009. May D. Camle Notary Public My Commission Expines Afr. 1, 12, 2011

(I)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Customer Responsibility, (Cont'd.)

2.6.4 Late Payment Fees

A late payment fee of \$5.00 or 2% per month, whichever is greater, will be charged on any past due balance. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Arizona state law.

2.6.5 Return Check Charge

Customers will be charged \$25.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

2.6.6 Deposits

The Company does not collect Customer deposits.

2.6.7 Advance Payments

The Company does not require advance payments for service.

ISSUED: March 17, 2009 EFFECTIVE: May 16, 2009

ISSUED BY:

Richard Boughrum, Treasurer/CFO

1000 Progress Place NE

Concord, North Carolina 28025